

# Receipt Printer Limited Warranty

## TERMS AND CONDITIONS AGREEMENT

*Covers the Teller Transaction Printers (TTP) and ReceiptNow Printers*

### I. Warranty Coverage:

Digital Check warrants the Teller Transaction Printer (TTP) and ReceiptNow Printer to be free from defects in material and workmanship during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, Digital Check will, at its sole option, repair or replace the product with a similar product. Replacement product or parts may include remanufactured or refurbished parts or components.

### II. Length of Warranty:

Digital Check's Teller Transaction Printer (TTP) and ReceiptNow Printer purchased in the U.S. are warranted for three (3) years for parts and labor. The warranty period begins the day the product is purchased by the end user. Proof of purchase is required. All Digital Check refurbished or exchanged products carry a 90 day limited warranty on parts and labor, or will be covered by the balance of the time remaining on the customer's original limited warranty or whichever is longer.

### III. Warranty Protection:

This warranty is valid only for the first end user and is not transferable.

### IV. Non-Warranty Items:

1. Any product on which the serial number has been defaced, modified, or removed.
2. Digital Check provides no warranty for the third-party software included with the product or installed by the customer.
3. Damage, deterioration, or malfunction resulting from:
  - a) accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product;
  - b) repair or attempted repair by anyone not authorized by Digital Check;
  - c) damage to, or loss of, any programs, data, or removable storage media;
  - d) software or data loss occurring during repair or replacement;
  - e) any damage of the product due to poor packaging and shipment;
  - f) removal or installation of the product;
  - g) causes external to the product, such as electric power fluctuations or failure;
  - h) use of supplies or parts not meeting Digital Check's specifications;
  - i) normal wear and tear;
  - j) failure of the owner to perform periodic product maintenance as recommended in the product user manual;
  - k) any other cause which does not relate to a product defect;
  - l) damage to, or abuse of, the coating on the surface of the printer from inappropriate cleaning as described in the product user manual.
4. Removal, installation, and setup service charges.
5. Shipping from the customer site to the factory. All printers are returned to the customer via standard ground shipment. Expedited shipment is available at the then current price.

**V. Obtaining Service:**

For information on obtaining warranty service, contact your Digital Check Reseller, Digital Check's Customer Support or visit our website at <https://www.digitalcheck.com/clientarea>. Digital Check is not responsible for any returned product without an assigned Return Material Authorization (RMA) number.

**VI. Limitation of Implied Warranties:**

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

**VII. Exclusion of Damages:**

DIGITAL CHECK'S LIABILITY IS LIMITED TO THE COST OF REPAIR OR REPLACEMENT OF THE PRODUCT. DIGITAL CHECK SHALL NOT BE LIABLE FOR:

- DAMAGE TO OTHER PROPERTY CAUSED BY ANY DEFECTS IN THE PRODUCT, DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE OF THE PRODUCT, LOSS OF TIME, LOSS OF PROFITS, LOSS OF BUSINESS OPPORTUNITY, LOSS OF GOODWILL, INTERFERENCE WITH BUSINESS RELATIONSHIPS, OR OTHER COMMERCIAL LOSS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.
- ANY OTHER DAMAGES, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE.
- ANY CLAIM AGAINST THE CUSTOMER BY ANY OTHER PARTY.

**VIII. Effect of Local Law:**

This warranty gives you specific legal rights, and you may also have other rights which vary from locality to locality. Some localities do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

**IX. Sales outside the U.S.A. and Canada:**

For Digital Check products sold outside the U.S.A. and Canada, contact your Digital Check dealer or Digital Check for warranty information and service.