

Check Scanner Limited Warranty

TERMS AND CONDITIONS AGREEMENT

CX30, TS240, TS500, BX7200, SMARTSOURCE Series Scanners

I. Warranty Coverage:

Digital Check warrants the above listed products to be free from defects in material and workmanship during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, Digital Check will, at its sole option, repair or replace the product with a similar product. Replacement product or parts may include remanufactured or refurbished parts or components.

II. Length of Warranty:

Digital Check's products are warranted from defects in material or workmanship for one (1) year for parts and labor. The warranty period begins the day the product is purchased by the end user. Proof of purchase is required. Digital Check accessory products carry limited warranties. See the product page for additional detail per model. All Digital Check refurbished or exchanged products carry a ninety (90) day limited warranty on parts and labor, or will be covered by the balance of the time remaining on the customer's original limited warranty or whichever is longer.

III. Warranty Protection:

This warranty is valid only for the first end user and is not transferable.

IV. Non-Warranty Repair (NWR) Claims:

In the event a returned scanner is determined to be malfunctioning because of non-warranty related causes, Digital Check reserves the right to assess the end user customer with a flat rate repair fee, in addition to shipping costs associated with the RMA request. Customer is responsible for fees associated with non-warranty claims; including but not limited to cleaning, inspection, no trouble found, declined repairs, and customer induced damage.

Non-warranty related causes include (a) foreign objects, such as staples and paper clips jammed inside the scanner; (b) the use of liquids found inside the scanner, such as white-out, liquid paper, or beverages; (c) excessive build-up of paper dust and debris resulting from not performing recommended user cleaning; or (d) operating the scanner outside the recommended normal duty cycle, electrical and environmental conditions. See exclusions below for an expanded listing of non-warranty related items. If a scanner is determined to be non-repairable due to user negligence or abuse, the end user customer will be responsible for the costs associated with replacing the scanner.

Exclusions:

1. Any product on which the serial number has been defaced, modified, or removed.
2. Digital Check provides no warranty for the third-party software included with the product or installed by the customer.
3. Damage, deterioration, or malfunction resulting from:
 - a) accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product;
 - b) repair or attempted repair by anyone not authorized by Digital Check;
 - c) damage to, or loss of, any programs, data, or removable storage media;
 - d) software or data loss occurring during repair or replacement;
 - e) any damage of the product due to poor packaging and shipment;
 - f) removal or installation of the product;

- g) causes external to the product, such as electric power fluctuations or failure;
 - h) use of supplies or parts not meeting Digital Check's specifications;
 - i) normal wear and tear;
 - j) failure of the owner to perform periodic product maintenance as recommended in the scanner user manuals;
 - k) any other cause which does not relate to a product defect;
 - l) damage to, or abuse of, the coating on the surface of the scanner from inappropriate cleaning as described in the product user manual.
4. Removal, installation, and setup service charges.
 5. Shipping from the customer site to the factory. All scanners are returned to the customer via standard ground shipment. Expedited shipment is available at the then current price.

V. Out of Box Failures of New Purchases

If an out of box failure of a newly purchased scanner were to occur as a result of defects in material and/or workmanship, Digital Check will replace that scanner the next business day and at no additional cost to the customer. This out of box quality guarantee applies during the first 200 items scanned to ensure every scanner is in good working condition before the twelve (12) month factory warranty terms begins. A prepaid return label will be sent with the replacement scanner so the defective scanner can be quickly and easily returned. The customer is responsible for packing the defective scanner into the replacement unit packaging and ensuring it is shipped back to Digital Check. If the scanner is not returned within 30 days, the customer is responsible for the replacement cost.

VI. Expediting a Warranty Repair:

Digital Check offers an option to expedite the repair of the scanner for an additional fee. The expedited repair will be completed and the scanner ready for shipment the next day via customer specified shipping method if the scanner is received by 8:00 AM PST. The customer is responsible for shipping the scanner to and from the factory. Optional fees apply and availability may be limited.

VII. Obtaining Service:

For information on obtaining warranty service, contact your Digital Check Reseller, Digital Check's Customer Support or visit our website at <https://client.digitalcheck.com>. Digital Check is not responsible for any returned product without an assigned Return Material Authorization (RMA) number. Typical repair time is 3-5 business days after receipt of scanner.

VIII. Limitation of Implied Warranties:

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

IX. Exclusion of Damages:

DIGITAL CHECK'S LIABILITY IS LIMITED TO THE COST OF REPAIR OR REPLACEMENT OF THE PRODUCT. DIGITAL CHECK SHALL NOT BE LIABLE FOR:

- DAMAGE TO OTHER PROPERTY CAUSED BY ANY DEFECTS IN THE PRODUCT, DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE OF THE PRODUCT, LOSS OF TIME, LOSS OF PROFITS, LOSS OF BUSINESS OPPORTUNITY, LOSS OF GOODWILL, INTERFERENCE WITH BUSINESS RELATIONSHIPS, OR OTHER COMMERCIAL LOSS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.
- ANY OTHER DAMAGES, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE.
- ANY CLAIM AGAINST THE CUSTOMER BY ANY OTHER PARTY.

X. Effect of Local Law:

This warranty gives you specific legal rights, and you may also have other rights which vary from locality to locality. Some localities do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

XI. Sales outside the U.S.A. and Canada:

For Digital Check products sold outside the U.S.A. and Canada, contact your Digital Check reseller or Digital Check for warranty information and service.