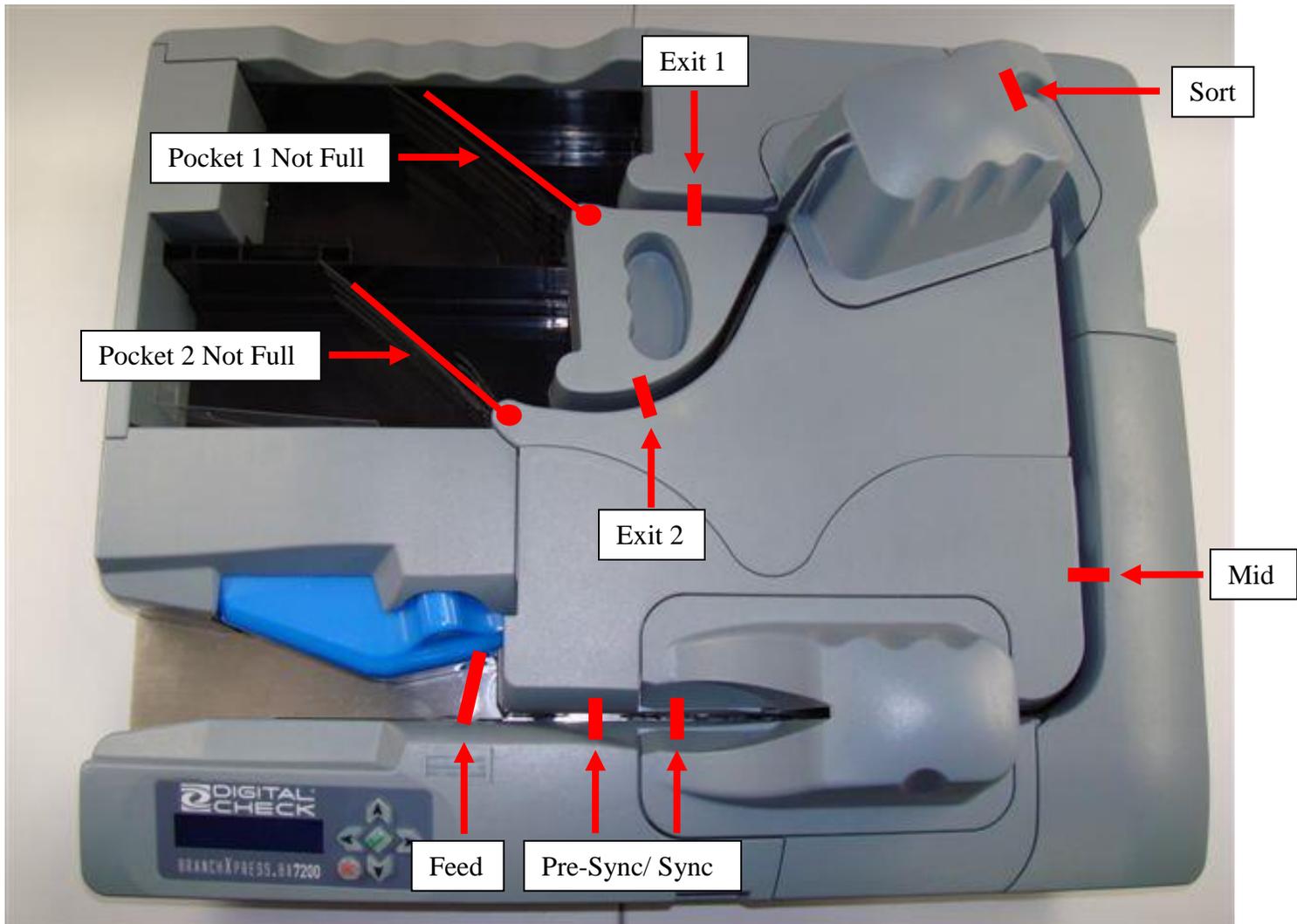


## BX7200 – Sensor Location & Active Sensor Status Display in ScanLite2



### Errors Showing on Display related to documents and sensor timing

‘**Feed Error**’ – Document late to **Pre-Sync** sensor (-216 error code)

‘**Jam #1**’ – Document late to **Sync** sensor (-220 error code)

‘**Jam #3**’ – Document late arriving or leaving **Mid** sensor (-220 error code)

‘**Jam #5**’ – Document late arriving or leaving **Sort** sensor (-220 error code)

‘**Jam PktI**’ – Document late arriving or leaving **Exit 1** sensor (-220 error code)

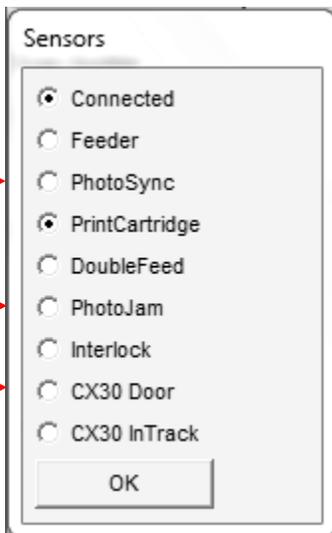
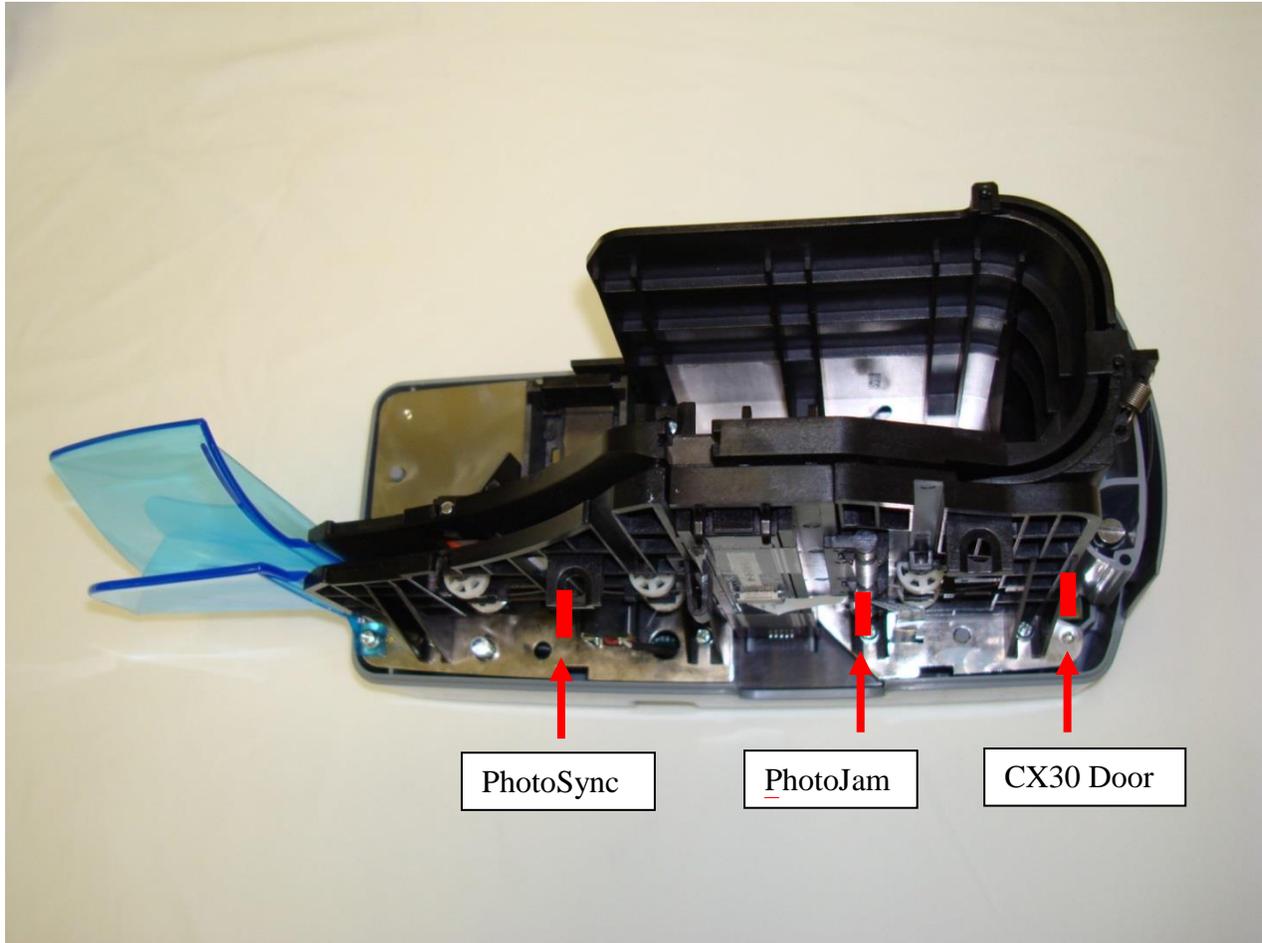
‘**Jam PktII**’ – Document late arriving or leaving **Exit 2** sensor (-220 error code)

**Note:** ‘**Blocked Sensor**’ message may indicate an exit pocket full condition, but usually it’s due to a path sensor blocked from debris.

**To check sensor status, launch ScanLite2, Help and select ‘Sensors’.**

- The bottom four sensors shown are typically active. Any other active sensors showing would indicate a blocked or damaged sensor.
- Check for debris in the path location where the sensor is located.

## CX30 – Sensor Location & Active Sensor Status Display in ScanLite2



When a sensor is highlighted by the black dot, that indicates the sensor is active.

### Possible Causes Based on Sensor Status

Default indicators will show **Connected & PrintCartridge** active when the LED is Green and a Cartridge is installed.

**PhotoSync** – Look between the walls for any debris. Blow out with compressed air. If still active, sensor may have failed.

**PhotoJam** – This is the sensor just past the outer camera. Open the outer camera door to check for a paper or debris blocking the sensor.

**CX30 Door** – The Exit door is in the open position or the sensor is blocked.

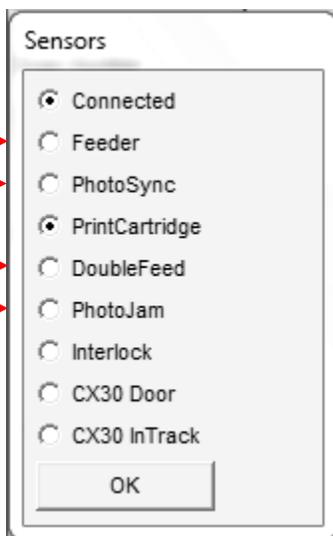
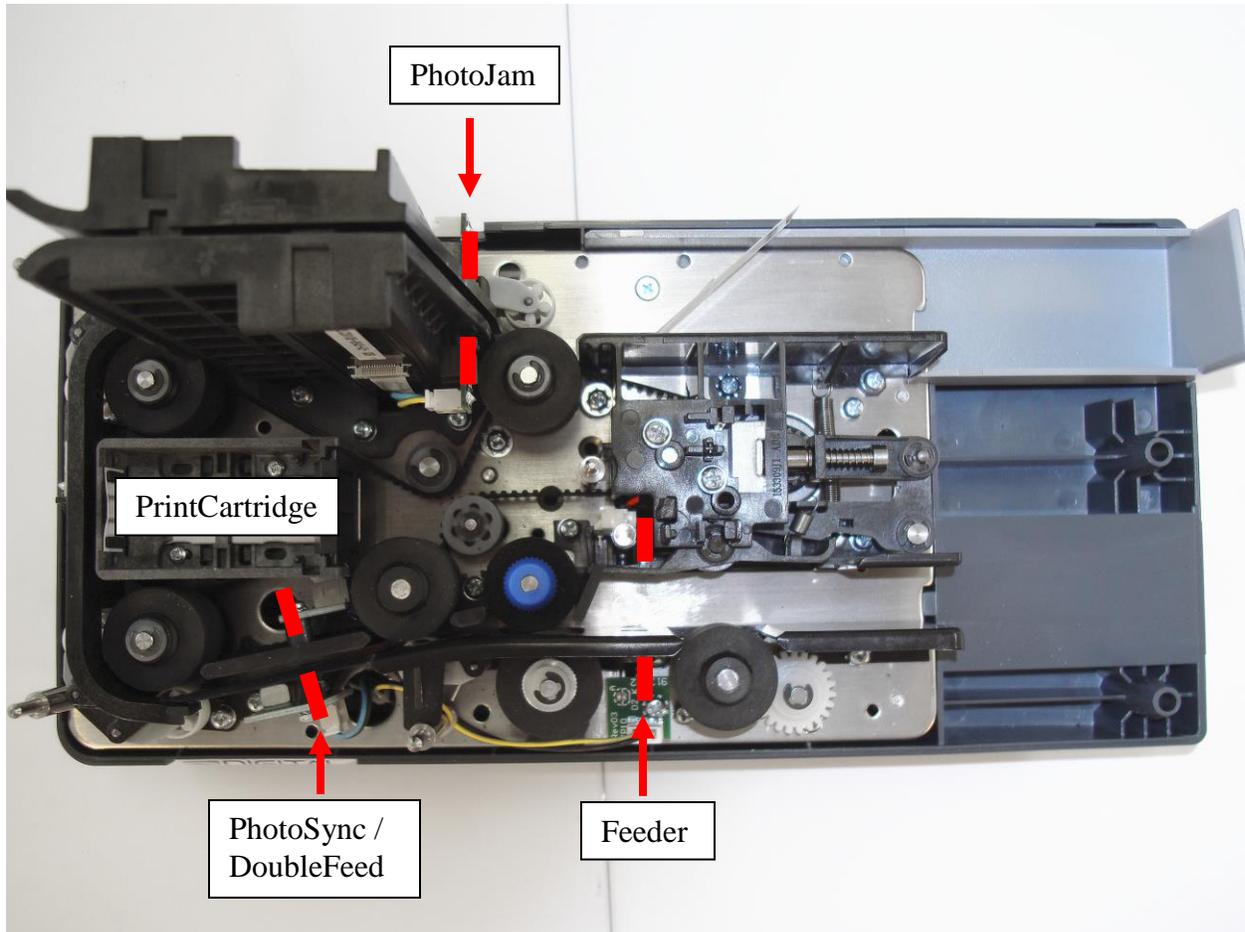
Typical causes for a 'No Motor Start' condition are:

- There is no ink cartridge present and the application expects to endorse on the rear.
- The PhotoSync or PhotoJam sensor may be blocked or bad.

## TS240 – Sensor Location & Active Sensor Status Display in ScanLite2

To open the Sensor screen:

Launch ScanLite2, go to the Help pulldown, and select Sensors



When a sensor is highlighted by the black dot, that indicates the sensor is active.

### Possible Causes Based on Sensor Status

Default indicators will show **Connected & PrintCartridge** active when the LED is Green and a Cartridge is installed.

**Feeder** – If there is no document or debris in the entry pocket, then the scanner will attempt to continue to feed an item when the pocket is empty. The sensor might have failed.

**PhotoSync or DoubleFeed** – Look between the walls for any debris. Blow out with compressed air. If still active, sensor may have failed.

**PhotoJam** – This is the exit sensor. Open the outer camera door to check for a paper or debris blocking the sensors.

Typical causes for a 'No Motor Start' condition are:

- There is no ink cartridge present and the application expects to endorse on the rear.
- The PhotoSync or PhotoJam sensor may be blocked or bad.