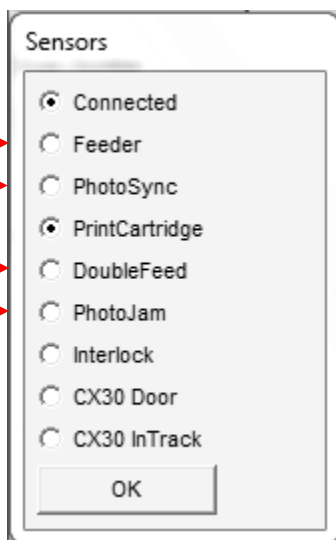
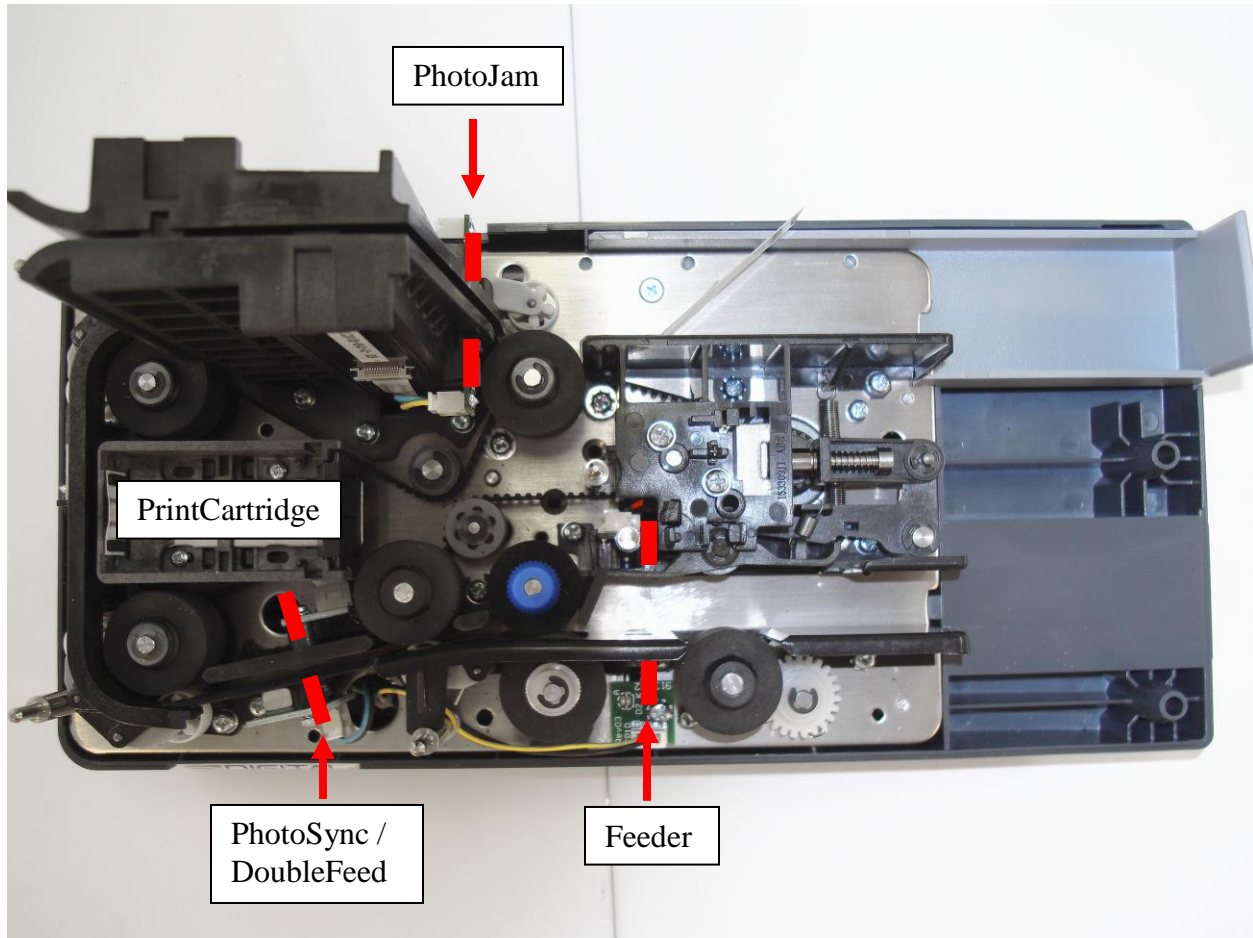


## TS240 – Sensor Location & Active Sensor Status Display in ScanLite2

To open the Sensor screen:

Launch ScanLite2, go to the Help pulldown, and select Sensors



When a sensor is highlighted by the black dot, that indicates the sensor is active.

### Possible Causes Based on Sensor Status

Default indicators will show **Connected & PrintCartridge** active when the LED is Green and a Cartridge is installed.

**Feeder** – If there is no document or debris in the entry pocket, then the scanner will attempt to continue to feed an item when the pocket is empty. The sensor might have failed.

**PhotoSync or DoubleFeed** – Look between the walls for any debris. Blow out with compressed air. If still active, sensor may have failed.

**PhotoJam** – This is the exit sensor. Open the outer camera door to check for a paper or debris blocking the sensors.

Typical causes for a 'No Motor Start' condition are:

- There is no ink cartridge present and the application expects to endorse on the rear.
- The PhotoSync or PhotoJam sensor may be blocked or bad.