

What's Included

- TellerScan Teller Transaction Printer (TTP)



Note: The TTP Printer does not include a power supply. Power is supplied when connected to a TS500 scanner. Separate power supplies can be purchased to enable the TTP Printer to be used without the TS500 scanner.

- Jumper cables:
USB 2.0 jumper cable
Power jumper cable



- USB 2.0 cable



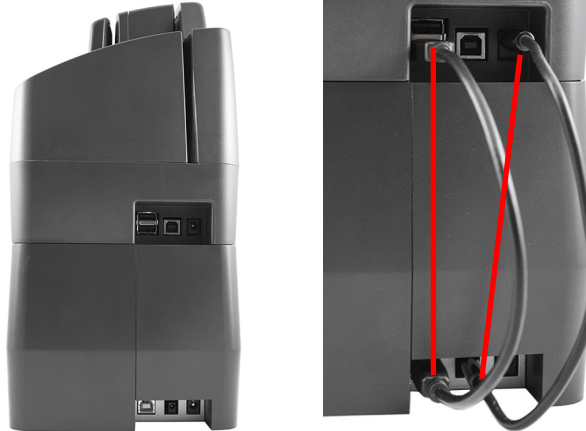
Printer Setup

- Set the TS500 check scanner on the printer as shown. The scanner simply sits on top of the printer platform and after it has been aligned, it will remain secured on the platform.



Connect the USB and Power Cables

- Connect the TS500 scanner and the TTP printer to each other using the included USB and power jumper cables.



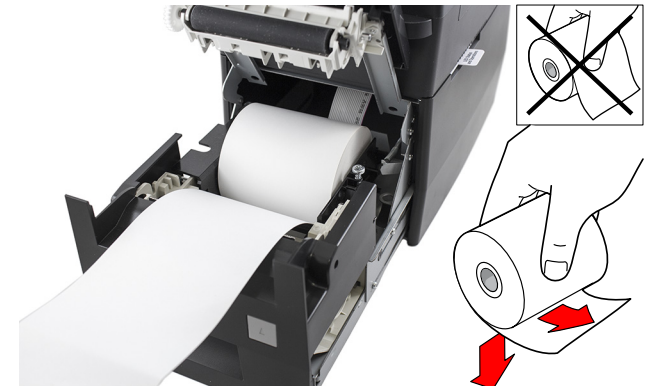
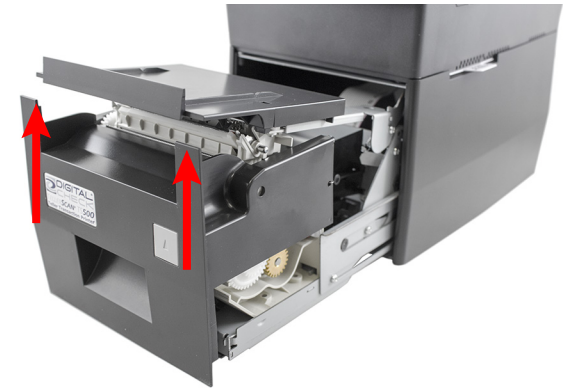
- Connect the standard USB 2.0 cable (also included with the TellerScan TS500 scanner) to the TS500 scanner, then to the PC.

- Connect the power supply (included with the TellerScan TS500 scanner or purchased separately when used without the TS500) to the TTP printer, then into an outlet.



Loading or Replacing the Paper Roll

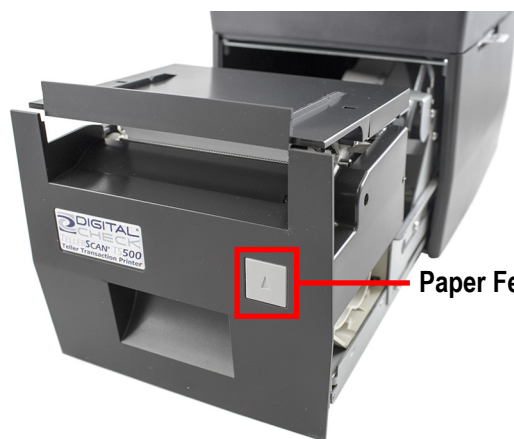
- Pull out the printer tray and lift up on printer cover to access the internal paper roll housing. Place the roll into the printer and unroll the paper in the “underhand” method as shown.



Run the Printer Diagnostic Test

- Open or lift up on the printer cover, keep in a slightly open position, then press and hold the paper feed button while closing the printer cover completely.

The printer will start to automatically print a diagnostics receipt that confirms that the printer is working.



Paper Feed Button

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*** A799 - Diagnostics Form ***
ReceiptWare Enabled
Model number      : A799-1234-5678
Serial number     : K010101010
Boot Firmware
Revision          : V1.05
CRC               : A396
P/N              : 189-7940193A
Flash Firmware
Revision          : V1.06
CRC               : D406
P/N              : 189-7940192B
H/W parameters
Flash Memory Size : 4 Mbytes
Flash Log/Port    : 1472 kbytes
Flash User Storage: 64 kbytes
Flash Param Int Font: 1472 kbytes
Flash Journal Size: 64 kbytes
SRAM Size         : 256 kbytes
Head setting      : F
Motor ID          : 1
Paper Type setting: 1 Type 0, Monochrome
Color Density Adj : n/a
Print Density Mono: 100 %
Max Speed         : 250 mm/sec
Paper Width       : 90 mm
Max Power         : 55 W
Knife             : Enabled
Partial Cut       : 140 steps
Paper Low Sensor  : Enabled
No Paper Low Extension
Comm. Interface
RX Buffer Size    : 4096
Interface type   : RS232C/USB
Parameters
Baud Rate        : 115200
Data Bits        : 8
Stop Bit         : 1
Parity           : NONE
Flow Control     : DTR/DSR
Reception Errors : Ignore
USB Driver Type  : Native
USB Packet w/Error: Reject
Resident Code Pages: 437, 850, 852, 855,
860, 863, 865, 866,
1252, 862, 737, 857
Logo(s) defined  : NO
User Char(s) defined: NO
Journal Unused   : 64 kbytes
  
```

Diagnostics Receipt

Close and Secure the Printer Tray

- Push the printer tray back into the closed position.



- The TTP printer is now ready to be used.



- **Note:** Please contact your banking software provider for the necessary software or deposit application to use the printer.

Troubleshooting

- **Printer is not printing the diagnostics receipt or the LED near the paper feed button is not illuminated:**
 - Check the power source and cables going into the printer.



- **Printer has power, but it is not printing. The printer LED is green and flashing quickly:**
 - Check the paper roll and replace if empty.
 - Printer cover is open or not fully closed.

- **The printer is connected and has power. The diagnostic receipt test is working, but the printer is not working with the bank software:**

- Confirm that the USB cable is connected to the PC and that the printer is showing up in Windows 'Device Manager'.
- Check where the USB cable plugs into the printer mechanism.
- Try a different USB port on the PC.
- Try a different USB cable.

- **Receipt does not come out all of the way:**
 - Paper roll or part of the receipt might be jammed, clear debris or load again.
 - Press the paper feed button to test if the paper roll is feeding correctly.