



Product Return Policy

(Applicable only to sales in the United States for hardware/physical products purchased directly from Digital Check Corp.)

This Product Return Policy applies to all hardware/physical products sold directly by Digital Check Corp. (“we”, “our”, or “us”), including through store.digitalcheck.com. If you have any issues with your purchase, please let us know using the contact information provided below.

I. Returns and Refunds

We provide a 30-calendar day window to return your product from the date you received it. Returns must meet the following criteria:

- The items must be unused and in the same condition as when they were received by you.
- Items must be returned unopened and in the original packaging in which they were sent.

If you would like to return an item and request a refund, please contact our Customer Service team via orders@digitalcheck.com or **(909) 945-5106**. Please do not return anything to us until you have received a Return Authorization Number and the return instructions to ensure prompt processing of your refund. No returns of any type will be accepted without a Return Authorization Number.

Once you return your item to our facility in accordance with our return instructions, we will inspect the product and notify you that your return has been received. We will also notify you regarding the refund status after inspecting the returned item(s).

If your return is approved, we will initiate a refund **for the original price paid for your product, minus a 15% restocking fee**, to the credit card used for the purchase (or original method of payment). Refunds to your credit card will appear on your statement based on the policies of your credit card provider.

II. Shipping

You are responsible for the shipping and handling costs to return the item(s) to us. In addition, you bear the risk of loss during shipment. We recommend that you obtain insurance on the product you are returning should it be damaged during shipping.

Original shipping and handling costs are non-refundable by Digital Check.

Contact Us

Should you have any questions regarding the return of your item, please contact us by calling **(909) 945-5106** or emailing orders@digitalcheck.com.