

TM2160_B

Rev 051623

What's Included

TellerScan TS500 scanner



Power supply with electrical supply cord



USB 2.0 cable



- Ink cartridge
- <u>Note:</u> Only 'Inkjet' model scanners are supplied with an ink cartridge.



Installing the Ink Cartridge

• Open the center cover by lifting it up vertically and rotating it into the open position as shown.



• Open the ink cartridge package and remove the protective seal.

• Insert the front nozzle end of the cartridge into the platform while keeping the rear (tab end) side of the cartridge tilted slightly upward. Push down on the rear of the cartridge until it "clicks" twice and snaps into a seated position.



• The cartridge should appear parallel with the top of the ink cartridge platform when seated. Close the cover and secure into place by pressing down on the indent marks.



Getting Started

• **Note:** Digital Check does not provide the required device drivers or scanning software.

Please contact your bank, IT department or other solution provider for further assistance with installing the driver or getting the scanning software set up or installed.

- Install the device driver / software before connecting the USB cable to the scanner.
- When connecting the scanner, plug the power supply into the scanner first, then into an outlet.
- Connect the USB cable by inserting the square USB-B plug into the scanner and the flat USB-A plug into a rear USB port on the PC.
- Place the scanner and the included Digital Check branded power supply 6-12 inches away from other electronic devices. (small desk fans, other device power supplies, pneumatic tubes at the teller window etc.)
- Pull out the entry and exit trays on the scanner before inserting any checks or other items.





TM2160_B

Rev 072015

Smart Button and LED Information

• The TS500 features a Smart Button which is used to control powering the unit on/off, pausing scanning, clearing errors, and starting/stopping the automatic cleaning mode.



- **To Turn On:** Press the Smart Button once to turn the scanner on.
- **To Turn Off:** Press and hold the Smart Button for 3 seconds to turn the scanner off.
- Pull out the LED Status and Operations reference card for a description of the Smart Button controls and the LED colors and status.





Document Preparation

• Align the leading and bottom edges of the documents. Straighten any bent corners and remove staples or paper clips on the items before loading.



• Slide the item(s) up to the line on the body of the scanner as indicated below. The status LED light will turn 'Orange'.



• Do not push or insert items past the line.



Additional Information

• For detailed scanner information and tips for performing routine maintenance, please see our user manuals and training videos available at:

www.digitalcheck.com

• Scanner cleaning supplies and other parts, consumables and accessories can be purchased directly from our online e-store.





